

## How should I deliver my products to Galvano Hengelo?

At Galvano Hengelo, we have optimised our processes so that we can provide the most efficient service possible. Having your products delivered is part of this. Therefore, to ensure that we can maintain our excellent service, we ask that you carefully read and follow our delivery specifications when delivering your products.

---

### Packaging and shipping

To prevent any transportation damage upon delivery, products should be properly packaged. In 99% of cases, the packaging will also be reused to return your products. This is why it is preferable that the packaging is also fit for a return shipment so that the surface treatment that we have applied cannot be damaged.

Maximum pallet size and weight in connection with logistics handling: 120x80x85 cm (LxWxH). Max 750 kg.

### Clean and grease-free

Your products should also be free of shavings, paint, grease, silicone, mill scale, corrosion, adhesive layers from stickers, adhesive tape and other contaminants or encumbrances that negatively affect our surface treatment.

### Further points of attention

Any (blind) holes and cavities in your products must be able to be rinsed out. If this is not the case, they must then be sealed 100% waterproof when delivered to us so that no liquid can get into the hole or cavity. If the product has holes/cavities on different sides, air bubbles could be left in these holes/cavities during treatment. When air accumulates, it either becomes impossible to build up the coating thickness (with chemical nickel) or else surface imperfections occur at the site where the air bubble occurred (such as defects or stains).

Take extra care with castings. If there are any holes/porosity in the casting, these can disrupt the galvanising process as process fluid could come out of the casting holes/porosity later (causing stains/defects). The casting also needs to be clean of oxide scale and other types of contamination.

### Technical specifications

A drawing of the supplied product must always be readily on hand at Galvano Hengelo. Always inform our sales department of any changes to drawings (revisions) that have a bearing on our treatment.

If no drawings are available for the products that you deliver to us, please inform us about their material, dimensions and weight.

### Galvano's 7 tips for efficient and quick order processing:

1. Deliver the products in the right packaging. Prevent damage during delivery and return shipping by letting us handle the products. Please let us know if the products need to be packaged in a special way for return shipment.
2. Make sure that the products are delivered clean and grease-free.
3. Make sure the purchase order comes with the correct details. Make sure we are able to trace and identify the products. Attach a drawing where possible. When delivering new products, make sure to include a reference to the quote that was given, if applicable.
4. Let us know what material your product is made of when you deliver it to us.
5. If exact tolerances/fits are specified on the product, then please always discuss the various options and constraints with us in advance.
6. For rush deliveries (24- or 48-hour service), always discuss this with us in advance and then clearly indicate on the purchase order that it concerns a 24- or 48-hour service. This service can only be assured once the goods have actually arrived.
7. You can deliver the products to us Monday through Friday between 7:30 am and 4:00 pm.

Is it still not really clear to you, or are you unsure of the best way to deliver your products? Please do not hesitate to contact us.